

## Public Service Announcement FANS office renovations causing delays in payment processing

Start Date: June 5, 2024 End Date: June 6, 2024

Nunavut-wide 60 sec

The Department of Education would like to inform Financial Assistance for Nunavut Students (FANS) recipients that renovations taking place at the FANS office in Arviat caused delays in the processing of student payments.

We are pleased to report that the issue is now resolved, and the June 1 payments were processed the morning of June 3.

Many students should have received their June 1 payment on June 3. If you do not receive it by the end of June 5, you should receive it within one business day. If you believe there is an issue with the amount received, please contact your post-secondary institution to verify the end of your school term. For example, some Nunavut Arctic College students will have their school year extended and may be eligible for more funding.

We apologize for the inconvenience this may have caused.

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